

DDLRS

Defense Digital Library Research Service

Using QuestionPoint®

MLW 04

Columbia SC December 8, 2004

Bill Hansen, Director

US Army Armor Research Library

Fort Knox, KY

DDLRS

- Defense Digital Library Research Service
- Consortium 19 libraries + 10 Partners
- Established in 2002
- Goal: To provide professional reference service to Army users anywhere, anytime, through a collaborative web-based network of military libraries
- Vision: To expand the service and library participation across Department of Defense



WHY COLLABORATIVE DIGITAL REFERENCE?

- 24/7 service to Army users anywhere, anytime
- Leverage print collections of Army unique materials
- Share expertise and information resources across the Army
- Access to subject/language experts Army-wide
- Build on individual library digital reference services
- Leverage power of individual libraries to build a DDLRS Knowledge Base



WHY QUESTIONPOINT?

- Web-based (no software)
- Level of customization
- Web-based question forms, sophisticated tracking and reporting tools
- Facilitates referral among librarians within DDLRS and SMEs outside the library based on expertise and resource availability
- Supports concurrent creation of DDLRS Knowledge Base
- Access to DDLRS and Global Knowledge Bases



Foundations

- 4 Army Libraries - Library of Congress (LC)
Pilot: CDRS (Collaborative Digital Reference Service) - 1998-2000
- 4 Libraries Continued - LC – OCLC Partnership Pilot - 2001
- DDLRS Established – LC-OCLC QuestionPoint (QP) production application –2002
- DDLRS to AKO (Army Knowledge On-line) – May 2003



DDLRS LIBRARIES

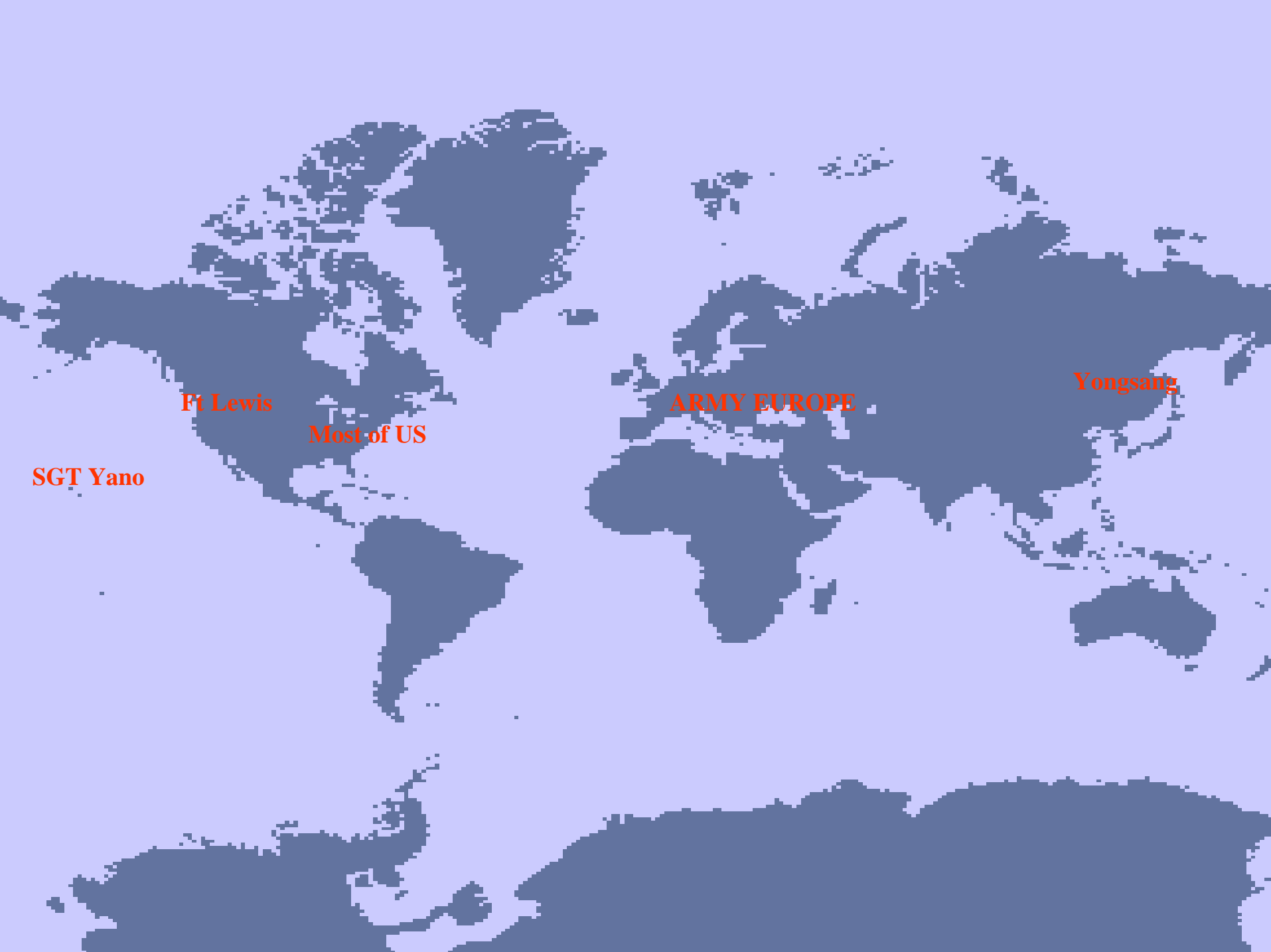
1. Armor School Research Library, Ft. Knox, KY
2. Redstone Scientific Information Center, Huntsville, AL
3. National Defense University Library, Washington DC
4. HQ, US Army Corps of Engineers, Ft. Belvoir, VA
5. Combined Arms Research Library, Ft. Leavenworth, KS
6. Ft. Lewis Library System, Ft. Lewis, WA
7. US Army Corps of Engineers Library, Rock Island, IL
8. Sink Memorial Library, Fort Campbell, KY
9. McEwen Library, Fort Drum, NY
10. Fort Hood General Library, TX
11. Donovan Library, Fort Benning, GA
12. SGT Yano Library, Honolulu
13. European Regional Library, Heidelberg
14. US Military Academy, West Point, NY
15. Yongsan Library, Seoul, Korea
16. Aviation Tech Library, Fort Rucker, AL
17. Defense Acquisition University, Fort Belvoir, VA
18. National Geospatial Intelligence Agency, Bethesda, MD
19. Pentagon Library, Wash. D. C.



DDLRS PARTNERS

- 1. US Navy Department Library, Washington ,DC**
- 2. Walter Reed Army Medical Center Library, Washington, DC**
- 3. US Army Chaplain Center & School Library, Ft Jackson SC**
- 4. US Army Medical Department Center & School, Ft Sam Houston, TX**
- 5. Madigan Army Medical Center Library, Tacoma, WA**
- 6. US Army Field Artillery School Library, Ft Sill, OK**
- 7. US Army Air Defense Artillery School, Ft Bliss, TX**
- 8. US Army Sergeants Major Academy, Fr Bliss TX**
- 9. US Marine Corps History Library, Wash. D.C.**
- 10. Defense Technical Information Center, Ft Belvoir, VA**





SGT Yano

Ft Lewis

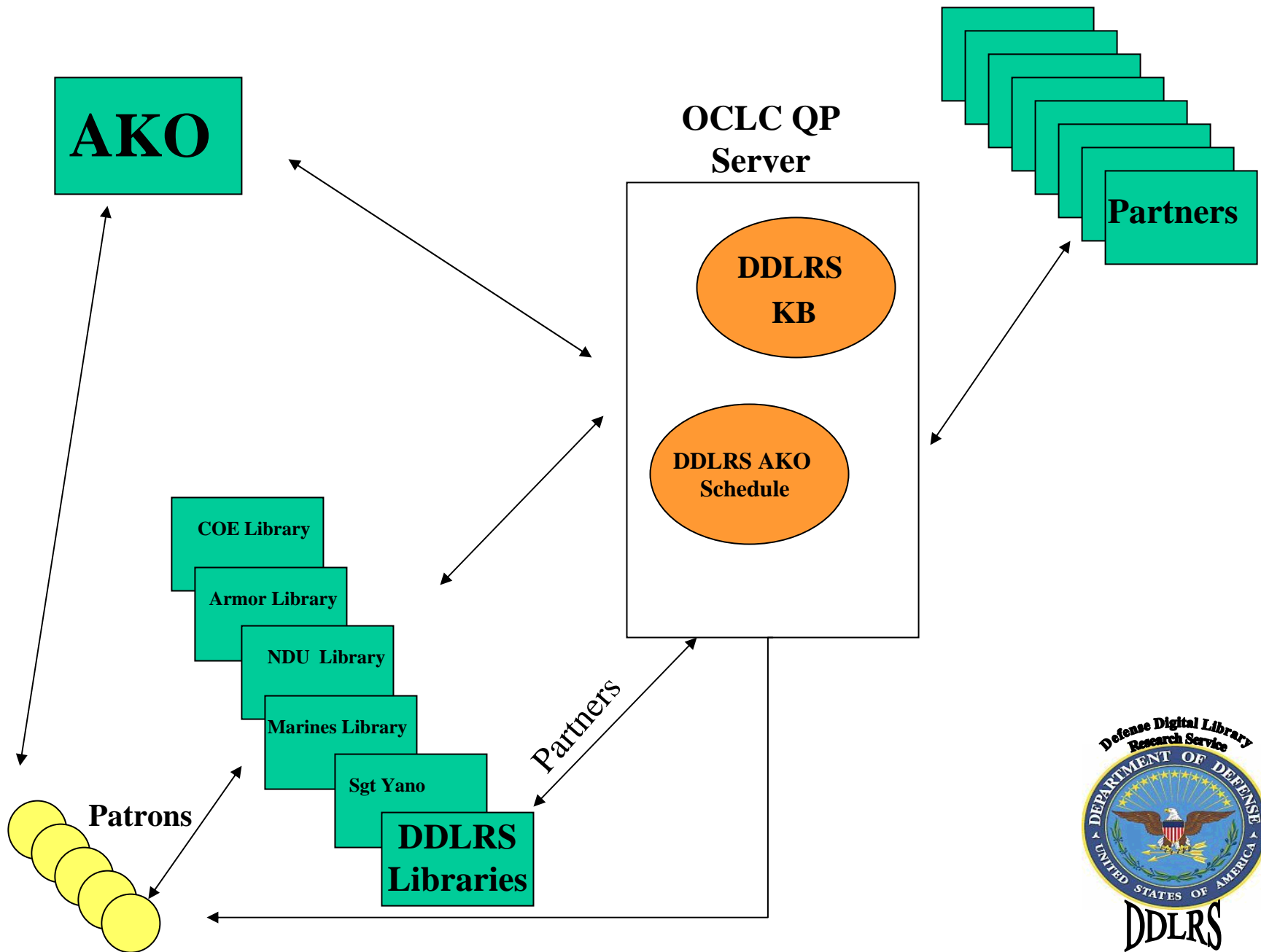
Most of US

ARMY EUROPE

Yongsang

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	
1	MON		TUE		WED		THU		FRI		SAT		SUN		
2	24-01	Yongsan	24-01	Yongsan	24-01	Yongsan	24-01	Yongsan	24-01	COE	24-01	Yongsan	24-01	Yongsan	
3	01-02	Yongsan	01-02	Yongsan	01-02	Yongsan	01-02	Yongsan	01-02	COE	01-02	Yongsan	01-02	Yongsan	
4	02-03	Yongsan	02-03	Yongsan	02-03	Yongsan	02-03	Yongsan	02-03	Redstone	02-03	Yongsan	02-03	Yongsan	
5	03-04	Yongsan	03-04	Yongsan	03-04	Yongsan	03-04	Yongsan	03-04	Redstone	03-04	Yongsan	03-04	Yongsan	
6	04-05	Yongsan	04-05	Yongsan	04-05	Yongsan	04-05	Yongsan	04-05	Rock Island	04-05	Yongsan	04-05	Yongsan	
7	05-06	USAREUR	05-06	USAREUR	05-06	USAREUR	05-06	USAREUR	05-06	Rock Island	05-06	USMA	05-06	USAREUR	
8	06-07	USAREUR	06-07	USAREUR	06-07	USAREUR	06-07	USAREUR	06-07	Knox	06-07	USMA	06-07	USAREUR	
9	07-08	USAREUR	07-08	USAREUR	07-08	USAREUR	07-08	USAREUR	07-08	Knox	07-08	USMA	07-08	USAREUR	
10	08-09	COE	08-09	COE	08-09	COE	08-09	COE	08-09	COE	08-09	USMA	08-09	Lewis	
11	09-10	Redstone	09-10	Redstone	09-10	Redstone	09-10	ARL	09-10	Redstone	09-10	USMA	09-10	Lewis	
12	10-11	Rock Island	10-11	Rock Island	10-11	Rock Island	10-11	ARL	10-11	Rock Island	10-11	USMA	10-11	Lewis	
13	11-12	Knox	11-12	Knox	11-12	Knox	11-12	ARL	11-12	Knox	11-12	USMA	11-12	Lewis	
14	12-13	Huntington	12-13	Huntington	12-13	Huntington	12-13	ARL	12-13	Huntington	12-13	USMA	12-13	Lewis	
15	13-14	NDU	13-14	NDU	13-14	NDU	13-14	NDU	13-14	NDU	13-14	USMA	13-14	Lewis	
16	14-15	CARL	14-15	CARL	14-15	CARL	14-15	CARL	14-15	CARL	14-15	USMA	14-15	Lewis	
17	15-16	Marines	15-16	Marines	15-16	Marines	15-16	Marines	15-16	Marines	15-16	USMA	15-16	Lewis	
18	16-17	Lewis	16-17	Lewis	16-17	Lewis	16-17	Lewis	16-17	Lewis	16-17	Lewis	16-17	Lewis	
19	17-18	Lewis	17-18	Lewis	17-18	Lewis	17-18	Lewis	17-18	Lewis	17-18	Lewis	17-18	Lewis	
20	18-19	Lewis	18-19	Lewis	18-19	Lewis	18-19	Lewis	18-19	Lewis	18-19	Lewis	18-19	Lewis	
21	19-20	Yano	19-20	Yano	19-20	Yano	19-20	Yano	19-20	Yano	19-20	Lewis	19-20	Lewis	
22	20-21	Yano	20-21	Yano	20-21	Yano	20-21	Yano	20-21	Yano	20-21	Yano	20-21	Yano	
23	21-22	Yano	21-22	Yano	21-22	Yano	21-22	Yano	21-22	Yano	21-22	Yano	21-22	Yano	
24	22-23	Yano	22-23	Yano	22-23	Yano	22-23	Yano	22-23	Yano	22-23	Yano	22-23	Yano	
25	23-24	Yongsan	23-24	Yongsan	23-24	Yongsan	23-24	Yongsan	23-24	Yano	23-24	Yongsan	23-24	Yongsan	
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A doctor with Alpha Company, 2nd Battalion, 35th Infantry Regiment, 25th Infantry Division, cleans a local farmer's infected hand during a Civilian Medical Assistance Program in support of Operation Enduring Freedom held in the Daychopan District of Zabol Province, Afghanistan, 24 October 2004. (U.S. Army photo by SSG Joseph P. Collins Jr.) (Released).

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Wednesday, 24 November 2004

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What's New at AKO

Nov 19, 2004

Just published - the About AKO page has information on AKO's mission, news articles from 1999-present, and pictures of AKO through the years.

[» Visit About AKO](#)

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What's New in My Subscriptions

Name	Location	Date/Time (GMT)
G-1 Managed Courses	[KC] [Folder]	11/18/04 21:14
Pre-Command Course Information	[KC] [Folder]	11/18/04 21:14
SARSS Brief	[KC] [Folder]	11/18/04 21:14
TRAPINFO	[KC] [Folder]	11/18/04 21:14
TTHS	[KC] [Folder]	11/18/04 21:14
NOV 04 Cav Branch Monthly Update (18 Nov04)	[KC] [Folder]	11/19/04 02:23
Student Evaluation Plan Phase 1	[KC] [Folder]	11/22/04 12:28
PLDC Student Evaluation Plan	[KC] [Folder]	11/22/04 12:30
Defining the Core Competencies of US Cavalry (MAJ Mullins)	[KC] [Folder]	11/22/04 20:36
About MAJ Mullins Monograph	[KC] [Folder]	11/22/04 21:05
Thompson Sub-Machine Gun M1928	[KC] [Folder]	11/23/04 20:49

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Army Wide Announcements

Nov 24, 2004

The Army DTS Memo, Defense Travel System (DTS) Proliferation went into effect on 24 Sep 2004. The purpose of the Defense Travel System (DTS) is to reduce travel costs and improve the quality of service. All sites within the post initial operating capability window must process business/local/group/leave with official travel using the DTS. DTS usage will be an FY05 Joint Reconciliation metric

[» Army DTS Memo](#)

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Army Safety News

Nov 4, 2004

We have applied much attention and many resources to the Army Safety Campaign on preventing injuries and accidents involving Soldiers, and we now are broadening the focus of the campaign to include civilians and contractors as the next step.

[» Safety Sends #10](#)

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Army Conference Announcements

Oct 25, 2004

Plan now for the 32nd Signal Regimental Symposium, "LandWarNet - Networking the Force in the Joint Fight." It will be held Nov 29 - Dec 3, at Fort Gordon, GA.

[» Click here for more Information](#)

News

- [Iran Blinks](#)
- [Rumsfeld Denies Trying To Block Intelligence Bill](#)
- [U.S. Expanding Iraqi Offensive In Violent Area](#)
- [Army Guard Misses Recruiting Goal](#)
- ['Wartime Needs' Extending Tours Of Army Officers](#)
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Army Library Program

ARMY LIBRARIES ~ KNOWLEDGE LEADERS
LINKING LEADERS TO KNOWLEDGE

LIBRARY REFERENCE CENTER

Before you ask for help - You may be able to find the answer to your question using the many resources available from the Army Library Program outlined below.

To search for information, click one of the subject links. If you know the database you want, click the title in the Database & Resource Title list on the right side of the screen.

If after trying the links, you are still unable to find what you are looking for, then [Ask a Librarian](#).



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Ask a Librarian

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[Air Force Publishing](#)



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OF STAFF'S
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Welcome to the QuestionPoint Ask a Librarian service, a web-based reference service that helps libraries deliver reference services via e-mail. The Ask a Librarian service is brought to you by the *Digital Army Library Service* participating libraries and the *Defense Digital Library Research Service*.

Please read the following before you begin:

- It may take 48 hours to receive a reply.
- Asterisk (*) denotes required field.
- Your personal information will not be permanently maintained in any database.

Comments and suggestions?

E-mail:

Questions

Ask a Question | [Check Your Previous Questions and Answers](#)

***E-mail**

Address:

***Verify E-mail**

Address:

***Status:**

***Reason for**

Research:

***May we archive your question and corresponding answer for use in our FAQ? (All personal information will be removed prior to archiving.)**

☐ Yes ☐ No

[OCLC](#)
[Online Computer](#)
[Library Center, Inc.](#)

*** Reason
for
Research:**

*** May we archive your question and corresponding
answer for use in our FAQ? (All personal information will
be removed prior to archiving.)**

☐ Yes ☐ No

**To serve you better, we may need to contact you to
clarify your question. Please enter your name and
telephone number:**

*** Question:**

*** Not
needed
after:**

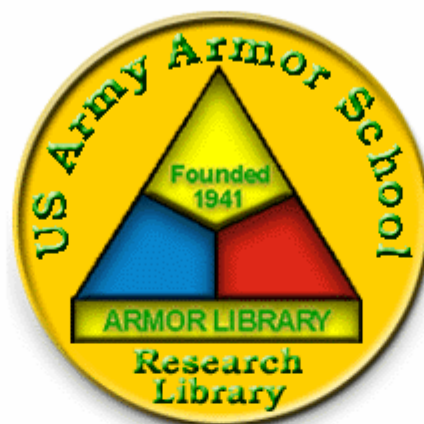
Asterisk (*) denotes required field.

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US Army Armor School Research Library

Harris Hall, 2368 Old
Ironsides Ave.
Fort Knox KY 40121-5200
(502) 624-6231 DSI
464-6231
FAX -3365



Web Address:
<http://www.knox.army.mil>

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The Armor School Research Library is open to the entire Fort Knox Community and the general public for individuals interested in serious research -- some restrictions apply.

The library is open Monday through Thursday 0900-1800, Fridays 0900-1600, and is closed Weekends & Holidays.

Click Here to download the [IBM Library Reader](#) program needed for many publications in the .BOO format.

Click Here to download the [Adobe Acrobat Reader®](#) program needed for many publications in the .PDF format.

This site last updated Friday, July 23

Disclaimer: Some of the links in the Fort Knox website point to servers that are not under the control of the United States Army Armor Center & Fort Knox. The appearance of the hyperlinks does not constitute endorsement by the U.S. Army Armor Center of these web sites or the information, products or services contained therein.

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Welcome to the QuestionPoint Ask a Librarian service, a web-based reference service that helps libraries deliver reference services via e-mail and chat. The Ask a Librarian service is brought to you by the Armor School Research Library.



Questions

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***Question:**

Ask

Asterisk (*) denotes required field.



OCLC Online Computer Library Center, Inc.

A FEW STATISTICS,
JUST A FEW

Report by Institution List - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://questionpoint.org/crs/servlet/org.oclc.admin.GenerateReport;jsessionid=z255eq5iq1.one?&qphost=sp05i01&>

Report by Institution List

Monthly Report of Current Year (DDLRS) (2002, 14 Libraries)

History Current

Questions (Total) Received:

AKO Implementation

ID	Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Total
10038	USA Armor School Research Library (Ft. Knox)	43	41	31	28	88	86	38	355
10050	National Defense University Library (District of Columbia)	0	1	16	6	55	55	28	161
10081	US Army Corps of Engineers, Office Chief Engineers	18	24	28	12	38	45	46	211
10088	Redstone Scientific Information Center	0	1	8	7	27	26	17	86
10358	US Army Combined Arms Research Library (Ft Leavenworth, Kansas)	79	90	102	84	94	92	81	622
10359	Fort Lewis Library System (Fort Lewis, Washington)	8	15	39	14	110	126	62	374
10360	U. S. Army Europe Library and Resource Center	12	14	12	10	38	30	18	134
10361	US Military Academy Library West Point, New York	0	0	2	0	39	18	6	65
10362	U.S. Army Corps of Engineers (Huntington District)	0	0	5	2	1	1	0	9
10363	U.S. Army Corps of Engineers, Rock Island District	10	4	16	8	31	35	33	137
10364	U.S. Army Garrison, Hawaii, Library Activities Branch	8	3	11	2	55	61	52	192
10365	U.S. Army Research Lab (Aberdeen Proving Ground, Maryland)	0	0	2	3	29	32	11	77
10366	Yongsan Library (U.S. Army, Seoul, Korea)	2	4	10	4	70	66	39	195
10500	Marine Corps Hist Ctr Libr	0	0	1	3	42	37	30	113
Total Number of Records		180	197	283	183	717	710	461	2731

Export

Your QuestionPoint session will end in 29:20 minutes

Start Internet

Inbox - Mi... Document... Report b... Barr Mem... Microsoft ...

1:25 PM



BILL HANSEN (100246339)

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Help

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Report by Institution List

Monthly Report of Previous Year (DDLRS) (2003, 13 Libraries)

[History](#) [Current](#)

Questions (Total) Received:

ID	Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
10038	USA Armor School Research Library (Ft. Knox)	43	41	31	28	88	86	38	62	95	75	60	79	726
10050	National Defense University Library (District of Columbia)	0	1	16	6	55	55	28	16	25	28	34	20	284
10081	US Army Corps of Engineers, Office Chief Engineers	18	24	28	12	38	45	46	31	41	37	37	32	389
10088	Redstone Scientific Information Center (Redstone Arsenal, Alabama)	0	1	8	7	27	26	17	15	26	20	17	19	183
10358	US Army Combined Arms Research Library (Ft Leavenworth, Kansas)	79	90	102	84	94	92	81	59	64	138	109	72	1064
10359	Fort Lewis Library System (Fort Lewis, Washington)	8	15	39	14	110	126	62	57	88	73	86	94	772
10360	U.S. Army Europe Regional Library	12	14	12	10	38	30	18	25	96	91	97	84	527
10361	US Military Academy Library West Point, New York	0	0	2	0	39	18	6	18	37	21	33	33	207
10362	U.S. Army Corps of Engineers (Huntington District)	0	0	5	2	1	1	0	0	0	0	0	0	9
10363	U.S. Army Corps of Engineers, Rock Island District	10	4	16	8	31	35	33	21	32	31	24	37	282
10364	U.S. Army Garrison, Hawaii, Library Activities Branch	8	3	11	2	55	61	52	41	66	54	73	81	507
10365	U.S. Army Research Lab (Aberdeen Proving Ground, Maryland)	0	0	2	3	29	32	11	12	17	22	17	12	157
10366	Yongsan Library (U.S. Army, Seoul, Korea)	2	4	10	4	70	66	39	20	1	1	2	4	223
10500	Marine Corps Hist Ctr Libr	0	0	1	3	42	37	30	22	22	30	17	26	230
Total Number of Records		180	197	283	183	717	710	461	399	610	621	606	593	5560

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Report by Institution List

Monthly Report of Current Year (DDLRS) **2004, 20 Libraries**

[History](#) [Current](#)

Questions (Total) Received:

ID	Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Total
10038	USA Armor School Research Library (Ft. Knox)	101	98	100	83	55	62	56	94	90	79	146	964
10050	National Defense University Library (District of Columbia)	45	39	32	26	22	24	20	33	14	21	27	303
10081	US Army Corps of Engineers, Office Chief Engineers	51	40	41	29	16	16	18	24	34	27	24	320
10088	Redstone Scientific Information Center (Redstone Arsenal, Alabama)	19	33	21	5	3	4	6	12	15	23	24	165
10358	US Army Combined Arms Research Library (Ft Leavenworth, Kansas)	115	132	134	89	83	81	73	63	33	46	71	920
10359	Fort Lewis Library System (Fort Lewis, Washington)	145	150	124	80	63	65	84	25	19	40	50	845
10360	U.S. Army Europe Regional Library	129	128	94	36	25	27	18	24	24	28	27	560
10361	US Military Academy Library West Point, New York	47	60	34	14	23	14	15	12	8	6	7	240
10362	U.S. Army Corps of Engineers (Huntington District)	0	0	0	1	0	0	0	0	0	0	0	1
10363	U.S. Army Corps of Engineers, Rock Island District	33	28	14	10	7	3	6	5	5	8	5	124
10364	U.S. Army Garrison, Hawaii, Library Activities Branch	104	109	106	54	52	46	58	50	60	67	60	766
10365	U.S. Army Research Lab (Aberdeen Proving Ground, Maryland)	28	40	27	25	18	3	5	3	2	2	0	153
10366	Yongsan Library (U.S. Army, Seoul, Korea)	2	4	34	43	33	24	16	0	1	2	2	161
10404	DEFENSE TECH INFO CTR	2	9	2	0	0	0	0	0	0	0	0	13
10500	Marine Corps Hist Ctr Libr	37	40	37	21	14	2	1	0	0	0	0	152
10648	R. F. Sink Memorial Library, Fort Campbell, Kentucky	4	9	20	26	17	19	21	36	23	28	34	237
10694	FORT HOOD, POST LIBR, LIBR SER	0	0	0	0	0	7	15	10	0	1	0	33
10695	FORT DRUM, ROBERT C MCEWEN LIB	0	0	0	0	0	10	5	19	10	18	22	84
10729	USAIS DONOVAN TECH LIBR	0	0	0	0	0	1	5	2	0	1	2	11
10781	National Geospatial Intelligence Agency	0	0	0	0	4	10	9	5	3	2	4	37
10787	US ARMY AVIATION TECHNICAL LIBRARY	0	0	0	0	0	14	18	42	42	41	9	166
10798	Defense Acquisition University (Ft. Belvoir, VA)	0	0	0	0	17	4	0	4	6	3	2	36
Total Number of Records		862	919	820	542	452	436	449	463	389	443	516	6291

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Date	Question	Status	KB
2004/11/26	61680: I am trying to find information on this TM. TM08670A/09712-238p/2C	Inactive	DDLRS
2004/11/23	61389: I will be moving to another state after I am demobilized and I needed to know how to go about getting transferred to a unit in the area. I had the 1244th in mind. That is in North Riverside, IL. which will be close to where I am moving to. If you could he...	Inactive	DDLRS
2004/11/23	61387: My husband and I are both in the military I know I have convalescent leave after the baby is born. I was wondering whether he could take nonchargeable leave as well.	Inactive	DDLRS
2004/11/23	61386: When I try to access back issues of the Army Times as below, "Army times (0004-2595) from 11/05/2001 to present in NewsBank Military Newspapers" Using my AKO username and password I get the following error: NewsBank InfoWeb Sor...	Inactive	DDLRS
2004/11/23	61385: NEED TH AR THAT COVERS ARMY WRITING	Inactive	DDLRS
2004/11/23	61384: I need to find Dept of Army FM 1-51: Rotary Wing Flight. Is this available to me online?	Inactive	DDLRS
2004/11/23	61382: I am trying to find information on Gary Gordon and Randall Shughart (1993 Medal of Honor Recipients in Somalia) I have looked everywhere to try and find background info about them. Can you help me find past info about them. I know what they did in Som...	Inactive	DDLRS
2004/11/23	61380: i am trying to get access to the Army Regulation Policies in particular AR 210-50. It would not let me through. is there a site that i have to go through to sign up?	Inactive	DDLRS
2004/11/22	61276: Where can I find, on line, the biographies of Army General Officers?	Inactive	DDLRS
2004/11/20	61203: i need to know a little more about the purple heart	Inactive	DDLRS
2004/11/18	60883: what does a general discharge consist of, and will any person with a general discharge still be able to keep there education benefits?	Inactive	DDLRS
2004/11/15	60506: Training Test Question: Can you get me the demographic breakdown of the soldiers stationed at Fort Drum? I need breakdowns by gender, age, race, and rank.	Delete Pending	DDLRS
2004/11/15	60497: How could I access the military records of my father and grandfather? My father, Samule Paul Strumwasser, served in the Army during WWII. My grandfather, Ned Strumwasser, served in the Army during WWI. thank you	Active	DDLRS
2004/11/15	60496: what is the form number for medical profiles. i need one to give to my civilian doctor. thank you.	Active	DDLRS
2004/11/15	60495: I need to find the regulation that superceeded AR 70-37 Configuration Management please?	Active	DDLRS
2004/11/15	60494: how do i get a library card to access military or civilian college correspondence courses?	Active	DDLRS
2004/11/15	60493: how do I find a specific item when I have only an NSN? Thank you for your help. I am waiting for the registration to go through. Again, thank you John Kelly	Active	DDLRS
2004/11/15	60492: Where can I locate an electronic copy of the Department of Defense Strategic Planning Guidance (SPG) for Fiscal Years 2006-2011?	Inactive	DDLRS
2004/11/15	60463: I am searching for The Army Corps of Engineers drawings 28-13-95 (Obstacle Course Layout Plan).	Inactive	DDLRS
2004/11/10	60226: how do I find a specific item when I have only an NSN?	Active	DDLRS
2004/11/10	60225: where can i find a maintenance manual for a halvorsen k-loader, currently in DA inventory?	Active	DDLRS

<p>571412: When lost what is the quickest way to replace a DD 214 until another is available?</p> <p>Received: 2004/11/16 Updated: 2004/11/16</p>	<p>Assigned to: BILL HANSEN Patron:</p>
<p>571410: RE: Request for Professional Reading List bookmarks To whom it may concern, Please direct me to the office from which I may request a quantity of the Army Chief of Staff's recommended reading list printed in bookmark form. My intent is to provide these to high school students considering application to the United States Military Academy (USMA) at West Point. The bookmarks will augment academic information provided by USMA Admissions. Their inclusion will aid in recruiting the finest young men and women as the next generation of professional Army officers. Thank you for your assistance. Most sincerely, Carl F. Rebstock COL, USAR Military Academy Liaison Officer carl.rebstock@us.army.mil</p> <p>Received: 2004/11/16 Updated: 2004/11/17</p>	<p>Assigned to: BILL HANSEN Patron: </p>
<p>571321: i need to find out how to create an army sop. i kno there is a standard format i just cant find it.</p> <p>Received: 2004/11/16 Updated: 2004/11/16</p>	<p>Assigned to: BILL HANSEN Patron:</p>
<p>571035: Searching for copies of DI-ILSS-80143 and DI-ALSS-81529. Could you point me to electronic copies (.pdf download preferred) of these documents?</p> <p>Received: 2004/11/16 Updated: 2004/11/17</p>	<p>Assigned to: BILL HANSEN Patron:</p>
<p>571015: I am trying to link and order Handbook No. 03-33. It is in the Center for Army Lessons Learned, otherwise known as (CALL). I have tried to do a search with AKO and have not been successful. I like to order this publication. Can you assist? Thank you. CPT Rivers</p> <p>Received: 2004/11/16 Updated: 2004/11/21</p>	<p>Assigned to: BILL HANSEN Patron:</p>
<p>570903: need to find all safety messegas regarding the M249 SAW, we had several malfuntions as the safety does not work properly and my CO wants to know if there is a safety message about this. thanks for your help</p> <p>Received: 2004/11/16 Updated: 2004/11/17</p>	<p>Assigned to: BILL HANSEN Patron:</p>
<p>570369: Where I can find NBC TM's on AKO.</p> <p>Received: 2004/11/16 Updated: 2004/11/16</p>	<p>Assigned to: BILL HANSEN Patron:</p>
<p>569759: Will you give me a listing of all overseas post of the US ARMY?</p> <p>Received: 2004/11/15 Updated: 2004/11/15</p>	<p>Assigned to: BILL HANSEN Patron:</p>
<p>569744: -----Original Message----- From: Hal Sensing [mailto:sensingh@bethel-college.edu] Sent: Monday, November 15, 2004 3:18 PM To: Bill.Hansen@knox.army.mil Subject: Leadership I am scheduled to teach a class on leadership. What other information is available other than FM 22-100 that I could get through AKO? You can contact me through the e-mail address below. Thanks</p> <p>Received: 2004/11/15 Updated: 2004/11/15</p>	<p>Assigned to: BILL HANSEN Patron:</p>
<p>569468: Do you have any ASE Study guides? I am looking for the A-5 brake study guide</p>	<p>Assigned to: BILL HANSEN</p>

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Question Detail

Patron: <stefan.libowsky@us.army.mil>

Status:

Assigned: BILL HANSEN (6)

Received: 2004-11-16 11:49:08.623

Question: [570903] need to find all safety messegas regarding the M249 SAW, we had several malfunntions as the safety does not work properly and my CO wants to know if there is a safety message about this. thanks for your help

Verify E-Mail: stefan.libowsky@us.army.mil

Status: Army

Reason for Research: Official

May We Archive Your Question: yes

Name and Telephone Number: SGT STefan Libowsky, Tikrit , Iraq

Not Needed After: 2005

Question History

Patron: 11:49 2004/11/16 need to find all safety messegas regarding the M249 SAW, we had several malfunntions as the safety does not work properly and my CO wants to know if there is a safety message about this.

thanks for your help

Librarian 1: 16:04 2004/11/16 I spoke with Mr. Mark Johnson, the light machinegun specialist at TACOM, Rock Island Arsenal and there are no safety messages out concerning the M249. He suggests that you contact the Small Arms Support Center at Camp Anaconda, Bldg 8010. Mike Peterson is the TACOM on-site POC.

TACOM is very interested in your problem and if you can't contact Mike Peterson at Anaconda, contact Mark Johnson at DSN 793-1918 or johnsonm2@ria.army.mil

Please respond and let me know if this fully answers your question?

Bill Hansen, Director

US Army Armor School Research Library

william.hansen@us.army.mil

Fort Knox, KY 40121-5200

502-624-6231

Defense Digital Library Research Service Team

Patron: 12:27 2004/11/17 yes, that does help, i will contact camp anaconda about this. Thank you.


SGT Stefan Libowsky

<input type="checkbox"/>		Received: 2004/11/03 Updated: 2004/11/17	
<input type="checkbox"/>		555519: Where can we find electronic technical manuals for military vehicle. Thank you Todd	Assigned to: BILL HANSEN Patron:
		Received: 2004/11/03 Updated: 2004/11/03	
<input type="checkbox"/>		555516: I am looking for the TM 5-634 for Waste Refuse Collection and Disposal from the 1960's and 1970s. (I found the 1990 version at Army Publications, but that is not needed) Thank you for your help. A patron from US Army Environmental Center legal office needs this information.	Assigned to: Nancy Faget Patron: 
		Received: 2004/11/03 Updated: 2004/11/03	
<input type="checkbox"/>		554270: Can you direct me to a location on the web or Army Library Online where I can download or copy a powerpoint presentation and lesson plan for a hearing conservation class for aviation mechanics?	Assigned to: Janice Haines Patron: 
		Received: 2004/11/02 Updated: 2004/11/04	
<input type="checkbox"/>		554254: Looking for tm 10-393-643-10 for a RTFL (rough terrain fork truck) I am teaching a 88H course and need one on this piece of equip (HELP)	Assigned to: BILL HANSEN Patron:
		Received: 2004/11/02 Updated: 2004/11/02	
<input type="checkbox"/>		554228: military policy on EO/POSH, discrimination, sexual harassment. do you have any power point presentation/ or classes, if so could you please send to my APG E-Mail account at hhc 61st ORD BRD. Thanks, SGT Gore	Assigned to: BILL HANSEN Patron:
		Received: 2004/11/02 Updated: 2004/11/02	
<input type="checkbox"/>		554157: Need information on Forward Observer need Task, Condition, and Standards I found some info. on FM 6-30 but not enough to complete my task. Thank, You!!	Assigned to: BILL HANSEN Patron: 
		Received: 2004/11/02 Updated: 2004/11/03	
<input type="checkbox"/>		554124: Where can I find information pertaining to SSI - Single Soldier Initiative?	Assigned to: BILL HANSEN Patron:
		Received: 2004/11/02 Updated: 2004/11/05	
<input type="checkbox"/>		554102: I am trying to find out how to get a copy of my 201 file if it has been lost. Is there a place where I can get this information. thank you SPC Carlson	Assigned to: BILL HANSEN Patron:
		Received: 2004/11/02 Updated: 2004/11/02	
<input type="checkbox"/>		553599: I am looking for the manual 6-30 for work purposes I give classes out of that book I am just looking for it online so I would have it on my computer. Thank You and have a nice day	Assigned to: BILL HANSEN Patron:
		Received: 2004/11/02 Updated: 2004/11/03	
<input type="checkbox"/>		553059: When I attended the Armor Officer Basic in the fall of 1966, we discussed the question of the speed of a tank tread as the vehicle moves forward. I recall that the top tread moves at approximately the speed of the tank but the bottom of the tread is moving at 0 speed because it is laying on the ground. This has come up as a point of trivia and I can't get anyone to understand this fact. Can you provide a reliable source for reference for an answer?	Assigned to: Bill Hansen Patron:

All Question

Print Close

Question ID: 554270

Question:	Can you direct me to a location on the web or Army Library Online where I can download or copy a powerpoint presentation and lesson plan for a hearing conservation class for aviation mechanics?
Patron Name:	E-mail: mstrong@bellaero.com
Currently Assigned to:	Janice Haines At US ARMY AVIATION TECHNICAL LIBRARY
Routed/Referred by:	BILL HANSEN At USA Armor School Research Library (Ft. Knox)
Status:	

Verify E-Mail:mstrong@bellaero.com

Status:Army Retired

Reason for Research:Other

May We Archive Your Question:yes

Name and Telephone Number:Mike Strong, 817-278-0841

Not Needed After:1 Dec., 2004

Patron: 12:56 2004/11/02	Can you direct me to a location on the web or Army Library Online where I can download or copy a powerpoint presentation and lesson plan for a hearing conservation class for aviation mechanics?
Librarian 1: 13:16 2004/11/02	Referred from: USA Armor School Research Library (Ft. Knox)(10038) by: BILL HANSEN(100246339) to institution: US ARMY AVIATION TECHNICAL LIBRARY(10787) Reason: Might you have one of these presentations laying around? Bill Hansen
Librarian 2: 14:58 2004/11/03	<p>Dear Mr. Strong,</p> <p>The web site for powerpoints and handouts for aviation hearing conservation is http://usasam.amedd.army.mil/_arms/reviewclasses.htm</p> <p>Click on <u>AVIATION NOISE REVIEW PRESENTATION</u></p> <p>Click on OPEN</p> <p>You can now download and save the powerpoint class.</p> <p>For the handouts and class close the presentation</p> <p>Click on <u>AVIATION NOISE REVIEW STUDENT HANDOUT</u></p> <p>Click on OPEN</p> <p>You can download and save the course materials.</p>

Used Questions

















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 <p>543424: I'm currently stationed in Iraq, and my unit has had some vechile accidents. We are triing to set up a drivers course, how and where do I find T.L.O.'s and E.L.O.'s?</p> <p>Received: 2004/10/24 Updated: 2004/10/25</p>	<p>Assigned to: BILL HANSEN Patron:</p> 
 <p>543392: I would like to know if you have any accual standard army fitness programs.somewhat like a studt guide.</p> <p>Received: 2004/10/24 Updated: 2004/10/25</p>	<p>Assigned to: BILL HANSEN Patron:</p> 
 <p>542683: During the First World War, a.k.a. the Great War., the war wasn't called a World War. So, my question is, when did we exactly call it a World War, or when did we start using the said term?</p> <p>Received: 2004/10/22 Updated: 2004/10/25</p>	<p>Assigned to: BILL HANSEN Patron:</p> 
 <p>542326: Is there a cross reference between the Electronic TM's and the regular TM's? If so were can it be found.</p> <p>Received: 2004/10/22 Updated: 2004/10/25</p>	<p>Assigned to: BILL HANSEN Patron:</p> 
 <p>542226: How can I find Army Regulations online? USAPA is not user friendly. AKO is changing all the time and each time it changes it gets harder to locate certain things. I'm looking for AR 350-15 so I can get a better idea on what to do with PT test failures. Thank-you for your help.</p> <p>Received: 2004/10/22 Updated: 2004/10/25</p>	<p>Assigned to: Lorraine Allen Patron:</p>
 <p>541906: I am looking for a power point presentation on the new OER system. Thanks, Joe</p> <p>Received: 2004/10/22 Updated: 2004/10/25</p>	<p>Assigned to: Lorraine Allen Patron:</p> 
 <p>541203: How do I find a Post Map; UAMBL and the St George's house?</p> <p>Received: 2004/10/21 Updated: 2004/10/25</p>	<p>Assigned to: BILL HANSEN Patron:</p>
 <p>540370: I'm trying to find the inventory list for the combat medic molle vest and/or pack. I have been unable to find on my own. I'm a physician assistant with the 1/252AR,30thBCT,1st ID FOB COBRA IRAQ</p> <p>Received: 2004/10/21 Updated: 2004/10/25</p>	<p>Assigned to: Lorraine Allen Patron:</p> 
 <p>540285: What are the changes made to AR 600-8-19 in reference to conditional promotions, and what date do they take affect?</p>	<p>Assigned to: Lorraine Allen Patron:</p> 


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Question Detail**Patron:** <psg12000@yahoo.com>**Status:** **Assigned:** BILL HANSEN (6)**Received:** 2004-10-24 04:16:10.45**Question:** [543424] I'm currently stationed in Iraq, and my unit has had some vechile accidents. We are triing to set up a drivers course, how and where do I find T.L.O.'s and E.L.O.'s?**Verify E-Mail:** psg12000@yahoo.com**Status:** Reserves**Reason for Research:** Academic Research**May We Archive Your Question:** yes**Name and Telephone Number:** SSG Schlachta DSN# 312 842 1045**Not Needed After:** 31 DEC 04**Question History**

Patron: 04:16 2004/10/24	I'm currently stationed in Iraq, and my unit has had some vechile accidents. We are triing to set up a drivers course, how and where do I find T.L.O.'s and E.L.O.'s?
------------------------------------	---

Librarian 1: 15:13 2004/10/25	Go to http://www.train.army.mil Enter the site and click on "RDL Services" Make sure "Commandant Approved Training" is selected and scroll down under "Type" to "Training Support Packages." Then "Submit." There you will find a number of TSPs for driver training on a number of vehicles.
---	---

Please respond and let me know if this fully answers your question?

Bill Hansen, Director
























US Army Armor School Research Library

william.hansen@us.army.mil

Fort Knox, KY 40121-5200

502-624-6231

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	research has turned up next to nothing. Thanks	
	Received: 2004/10/04 Updated: 2004/10/04	
	517576: Where can I find an enlisted career plan for a 19K?	Assigned to: BILL HANSEN Patron: 
	Received: 2004/10/03 Updated: 2004/10/04	
	517459: Where can I find information on landmines used during WWII and Vietnam? Also would like to be able to have photos for a slide show of the mines.	Assigned to: BILL HANSEN Patron:
	Received: 2004/10/03 Updated: 2004/10/05	
	517321: I am trying to find JFTR (joint force travel regulation) and can not find it. can you direct me where to look?	Assigned to: BILL HANSEN Patron: 
	Received: 2004/10/03 Updated: 2004/10/05	
	517307: How do i get contact information for military schools offered in Kuwait? My Battalion will be deploying to Iraq in december and i would like to register some soldiers to attend some schools during our Camp Doha stay to better prepare for our mission.	Assigned to: BILL HANSEN Patron:
	Received: 2004/10/03 Updated: 2004/10/06	
	517075: <u>What (if any) Army/DOD Regulation states the minimum sleep requirements for soldiers in garrison?</u>	Assigned to: BILL HANSEN Patron:  
	Received: 2004/10/02 Updated: 2004/10/07	
	516007: Do you have fm 7-8 on your web page?	Assigned to: BILL HANSEN Patron:
	Received: 2004/10/01 Updated: 2004/10/01	
	515738: how can I obtain a copy of the Army's publication on Edible Wild Plants?	Assigned to: BILL HANSEN Patron: 
	Received: 2004/10/01 Updated: 2004/10/01	
	515645: What Common Tasks ater to be tested for FY05	Assigned to: BILL HANSEN Patron:   
	Received: 2004/10/01 Updated: 2004/10/04 [Routing Information]	
	515643: Which regulation covers Public Displays of Affection?	Assigned to: BILL HANSEN Patron: 
	Received: 2004/10/01 Updated: 2004/10/01	
	514915: I am looking for AR 380-19 for a Security Manager's Course at Ft McCoy, WI. I have gone onto usapa.army.mil, but have been unable to locate this Regulation. Could you please assist me with this? Thank you	Assigned to: BILL HANSEN Patron: 
	Received: 2004/09/30 Updated: 2004/10/01	
	514382: where do i go to download army FM's.	Assigned to: BILL HANSEN Patron: 
	Received: 2004/09/30 Updated: 2004/09/30	
	514372: Where can I get a good high resolution or vector clipart image of the Installation Management Agency patch	Assigned to: BILL HANSEN


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Question Detail**Patron:** <aaron.canada@us.army.mil>**Assigned:** BILL HANSEN (6)**Status:** **Received:** 2004-10-03 00:18:29.24**E-mailed to:** Robert.Mohrman@us.army.mil[Recall from e-mail](#)[Send Message](#)**Question:** [517075] What (if any) Army/DOD Regulation states the minimum sleep requirements for soldiers in garrison?**Verify E-Mail:** aaron.canada@us.army.mil**Status:** Army**Reason for Research:** Official**May We Archive Your Question:** yes**Name and Telephone Number:** SSG Canada (210) 722-9912**Not Needed After:** NA**Question History****Patron:** What (if any) Army/DOD Regulation states the minimum sleep requirements for soldiers in garrison?
00:18 2004/10/03**Librarian 1:** Referred via e-mail to: Robert.Mohrman@us.army.mil by: BILL HANSEN(100246339)
13:06 2004/10/06
E-mail message: Bob, I don't think there is any regulation requiring that soldiers get so many hours sleep. Any ideas? Bill Hansen**Librarian 1:** Response received from Robert.Mohrman@US.ARMY.MIL.
15:53 2004/10/06**Librarian 1:** Expert Reply:
15:53 2004/10/06
Bill,

I'm not aware of any regulation, but this isn't something anyone has ever asked me before, so I am asking one of our sleep specialists, LTC David Kristo. If he is aware of a regulation, I'll let you know what I find out.


Librarian 1: 11:32 2004/10/07	Clarification: We are not aware of any regulations on this issue but I have forwarded your question to the medical folks to see if they have any ideas. Will let you know as soon as I hear from them. Bill Hansen, Director US Army Armor School Research Library Fort Knox, KY 40121-5200 502-624-6231
Librarian 1: 12:44 2004/10/07	Response received from Robert.Mohrman@US.ARMY.MIL.
Librarian 1: 12:44 2004/10/07	Expert Reply: Reply from the sleep specialist at WRAMC, LTC David Kristo: Sir, I am not aware of a DOD/DA regulation regarding required sleep periods. There are local regulations which pertain to moonlighting and requiring a six hour period off (presumably for sleep) prior to a duty day. Given the operational tempo and night exercises etc I would be surprised to see a regulation regarding sleep surface since it might limit training and operations. Thanks Dave Kristo (BILL: I think your opinion about the lack of such a regulation is on target.) Robert Mohrman, MSLS Chief, Medical Library Walter Reed Army Medical Center (WRAMC) 6900 Georgia Ave NW MCHL-DC-L, Bldg 2, Suite 2G Washington DC 20307-5001 (202)782-6762; fax (202)782-6803 robert.mohrman@us.army.mil
Librarian 1: 15:07 2004/10/07	I got the following response today from the sleep specialist at Walter Reed Army Medical Center, LTC David Kristo: "I am not aware of a DOD/DA regulation regarding required sleep periods. There are local regulations which pertain to moonlighting and requiring a six hour period off (presumably for sleep) prior to a duty day. Given the operational tempo and night exercises etc I would be surprised to see a regulation regarding sleep surface since it might limit training and operations." I guess the bottom line is that it's up to the local commander. Please respond and let me know if this fully answers your question? Bill Hansen, Director US Army Armor School Research Library william.hansen@us.army.mil Fort Knox, KY 40121-5200

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 497489: Where can I find a copy of AR 635-200 from the 80s? More specifically on chapter 5-31?	Assigned to: Lorraine Allen Patron:
Received: 2004/09/15 Updated: 2004/09/20	
 497467: I am having a hard time finding hotels near the base in Fort Knox. I am looking for hotels that give military discounts, or low rates. I am coming up the to attend my husbands graduation ceremony. Can you help me with some useful informaton?	Assigned to: Lorraine Allen Patron:
Received: 2004/09/15 Updated: 2004/09/20	
 497457: FM 3-21.5 (FM 22-5)	Assigned to: Lorraine Allen Patron:
Received: 2004/09/15 Updated: 2004/09/20	
 497026: I have been deployed to Iraq and could use some help with common Iraqi Arabic language terms for everyday use. Where can I find such a resource?	Assigned to: BILL HANSEN Patron:
Received: 2004/09/15 Updated: 2004/09/20	
 496925: what are the polocies on conducting a health and wealfare of a soldiers living quarters? what regulation covers health and wealfare? and also what forms have to be filled out in order to submit a slander charge on someone?	Assigned to: Lorraine Allen Patron:
Received: 2004/09/15 Updated: 2004/09/20	
 496694: I need company level graphics for a Company level battle at the Golan Heights during the 1973 Yom Kippur War. I have the book "Duel for the Golan" but it deals at the Bde and above level. Any other recommendations?	Assigned to: Lorraine Allen Patron:
Received: 2004/09/14 Updated: 2004/09/28	
 495997: Some military units are said to "deactivate," while others are said to "inactivate." What is the difference?	Assigned to: BILL HANSEN Patron: 
Received: 2004/09/14 Updated: 2004/09/14	
 495482: What is the best route to take to correct my NCOER? In this year i've only received my initial counseling, and it was late, received it in April. My chain of command knows this and has failed to act on it.	Assigned to: BILL HANSEN Patron:
Received: 2004/09/14 Updated: 2004/09/14	
 495406: I am looking for samples of cover letters and resume to aply for a full time AGR job. Can you help. Thank you	Assigned to: BILL HANSEN Patron: 
Received: 2004/09/13 Updated: 2004/09/21	
 495153: I am currently having a hard time getting an electric service turned over into my name. I am renting from my sister who is staying in Ohio for medical treatment, and is currently unable to work do to her illness. I have three babies living here with me, and the electric company is threatening to turn off service. I need to know if there is any help with utilities through the army? Can you help me out with this information? My husband is currently in bct in Fort Knox, KY.	Assigned to: BILL HANSEN Patron:
Received: 2004/09/13 Updated: 2004/09/23	
 495008: I need info on the graduation for bct on sept. 22, 2004. Do you know anything about it? It's in Fort Knox, KY.	Assigned to: BILL HANSEN


[Answer](#) |
 [Reject Assignment](#) |
 [Add Note](#) |
 -- Refer To --
 

-- Move To --
 

Question Detail

Patron: <wesley.t.barber@us.army.mil>

Status: 

Assigned: BILL HANSEN (6) 

Received: 2004-09-15 04:01:02.1

Question: [497026] I have been deployed to Iraq and could use some help with common Iraqi Arabic language terms for everyday use. Where can I find such a resource?

Verify E-Mail: wesley.t.barber@us.army.mil

Status: DA Civilian

Reason for Research: Official

May We Archive Your Question: yes

Name and Telephone Number: Wesley Barber, no current phone, please return email

Not Needed After: n/a

Question History

Patron: 04:01 2004/09/15 I have been deployed to Iraq and could use some help with common Iraqi Arabic language terms for everyday use. Where can I find such a resource?

Librarian 1: 15:13 2004/09/16 Go to the Defense Language Institute LingNet site and take a look at their "Basics of Iraqi Arabic" on-line course. You might also wish to contact them directly concerning additional training materials. <http://www.lingnet.org/language/default.asp>
 Please respond and let me know if this fully answers your question?
 Bill Hansen, Director
 US Army Armor School Research Library
 william.hansen@us.army.mil
 Fort Knox, KY 40121-5200
 502-624-6231
 Defense Digital Library Research Service Team

Patron: 02:24 2004/09/17 Thank you. This website is exactly what I was looking for. Now I just need to get a set of headphones so I can hear the arabic words spoken without disturbing others in the office.

 Wes Barber

Librarian 1: 09:16 2004/09/20 Closed by Librarian #100246339.

Number:

Not Needed After: 09/15/2006




















Question History

Patron: 11:50 2004/11/24	<p>I need to know how to aquire official Army Manuals online. Today I need ARTEP 55-1001-60-MTP.</p> <p>I used the search for this manual on Gen. Reimer Library. I looked in AKO "Army Libraries." Obviously I am not looking in the correct place.</p>
Librarian 1: 12:36 2004/11/24	<p>You were so close!</p> <p>Right under the "Army Libraries" link under "Reference" on the AKO front page you will see a link to "DA Pubs & Forms." There you will be directed to the various types of documents.</p> <p>However there is a problem with the ARTEP you list. This number does not exist unless it it very new. There was a ARTEP 55-1001 US ARMY TRANSPORTATION TEERMINAL UNITS dated OCT 1984, but it was recinded in 1994.</p> <p>If you go to AKO as explained above and look at the 55 series under "Doctrinal Publications" you will see all the current 55 series ARTEPS listed.</p> <p>You can also access FM's, ARTEPS and other doctrinal/organizational publications at the Army Individual Training Web Site: http://atiam.train.army.mil/portal/index.jsp This is often easier to use than AKO.</p> <p>First LOGIN with your AKO Username and Password.</p> <p>Then click on "RDL Services."</p> <p>Select "Official Departmental Publications" or "Commandant Approved Training" depending on what kind of publication you are looking for. The "TYPE" drop-down window will tell you which pub comes under which category.</p> <p>Under TYPE, select the type of pub you want.</p> <p>Under SCHOOL, select "ALL" for the complete list, or select the appropriate school.</p> <p>You can also enter the pub number or title directly in the KEYWORD search box.</p> <p>NOTE: The Army Individual Training Web Site can be particularly slow in the afternoons and may give you some problems. Login early in the morning or late at night for best results.</p> <p>Please respond and let me know if this fully answers your question?</p> <p>Bill Hansen, Director US Army Armor School Research Library william.hansen@us.army.mil Fort Knox, KY 40121-5200 502-624-6231 Defense Digital Library Research Service Team</p>
Librarian 1: 12:36 2004/11/24	<p>Closed by Librarian #100246339.</p>
Patron: 19:48 2004/11/29	<p>Thank you very much for your response. The link took me to the manuals I need. I easily found FM 55-17 today. You are a great American!</p>

Answer

Reject Assignment

Add Note

	<p>achieving 50% probability of a first round hit at a given target at minimum/maximum effective ranges. Finally, I seek info on the use of tanks as direct or indirect artillery to include minimum/maximum range and width/breadth of the impact sheath of impacting rounds and projected result to a hard or soft target. Please availability of material and its accessibility. Many thanks, COL (Ret) Robert J. Hasser US Army Reserve</p> <p>Received: 2004/10/20 Updated: 2004/11/05</p>	
	<p>539337: I am an Experimental Test Pilot stationed at the US Army Aviation Technical Test Center (ATTC) Ft. Rucker, AL. I need to find a reference that I can use to find the meanings of acronyms for various communications equipment, eg AN/ALQ-144 or AN/APR-39. I already know that the AN stands for Army/Navy, but the remaining letters are a mystery to everyone I work with. Please help. Thank you.</p> <p>Received: 2004/10/20 Updated: 2004/10/26</p>	<p>Assigned to: BILL HANSEN Patron:</p>  
	<p>538922: Does the Army pay for liposuction tummy tuck? Also, is it true that you are a thorized cosmetic surgery 1 every 2 years or something?</p> <p>Received: 2004/10/20 Updated: 2004/10/25</p>	<p>Assigned to: BILL HANSEN Patron:</p>  
	<p>537855: Course and how long is the ASI F5 course and is the Fer number O-5A/EO/5B/RC-7</p> <p>Received: 2004/10/19 Updated: 2004/10/19</p>	<p>Assigned to: BILL HANSEN Patron:</p> 
	<p>537776: I need a pub or information on the duties and responsibilities of the division level Staff.</p> <p>Received: 2004/10/19 Updated: 2004/10/19</p>	<p>Assigned to: BILL HANSEN Patron:</p> 
	<p>537774: What are NCOERS?</p> <p>Received: 2004/10/19 Updated: 2004/10/19</p>	<p>Assigned to: BILL HANSEN Patron:</p>
	<p>536418: When I try to access LitFinder from the AKO/Reference/Army Libraries/Library Reference Center/LitFinder portal, I get a login screen for LitFinder. I haven't seen this login screen when I used this service before AKO3 was implemented. What should I use as a user name and password?</p> <p>Received: 2004/10/18 Updated: 2004/10/27</p>	<p>Assigned to: BILL HANSEN Patron:</p> 
	<p>535600: are under AR 670-1 pt uniforms allowed to be worn with civies</p> <p>Received: 2004/10/17 Updated: 2004/10/18</p>	<p>Assigned to: BILL HANSEN Patron:</p> 
	<p>534069: I am looking for the MODERN ARMY RECORDKEEPING SYSTEM (MARKS) file numbers that are used to identify documents for filing. According to the MARKS regulation, this information is available on the ARMY ELECTRONIC LIBRARY CD-ROM (EM 0001). I have looked in all areas to try and find this information. Can you assist me with research??</p> <p>Received: 2004/10/15</p>	<p>Assigned to: BILL HANSEN Patron:</p> 
	<p>534058: I am trying to find AR 672-7. Purpose is to determine the criteria and approval authority for awards of Army decorations (specifically ARCOM and MSM) to foreign military members.</p>	<p>Assigned to: BILL HANSEN Patron:</p> 

CONCLUSION:

The Defense Digital Library Research Service has provided us a means to track and manage questions and answers and to share the knowledge and expertise of Army libraries around the world.

QUESTIONS?

